

## Three-way simultaneous interpretation service when calling 119 for emergency calls

This is a notice from Matsusaka fire department..

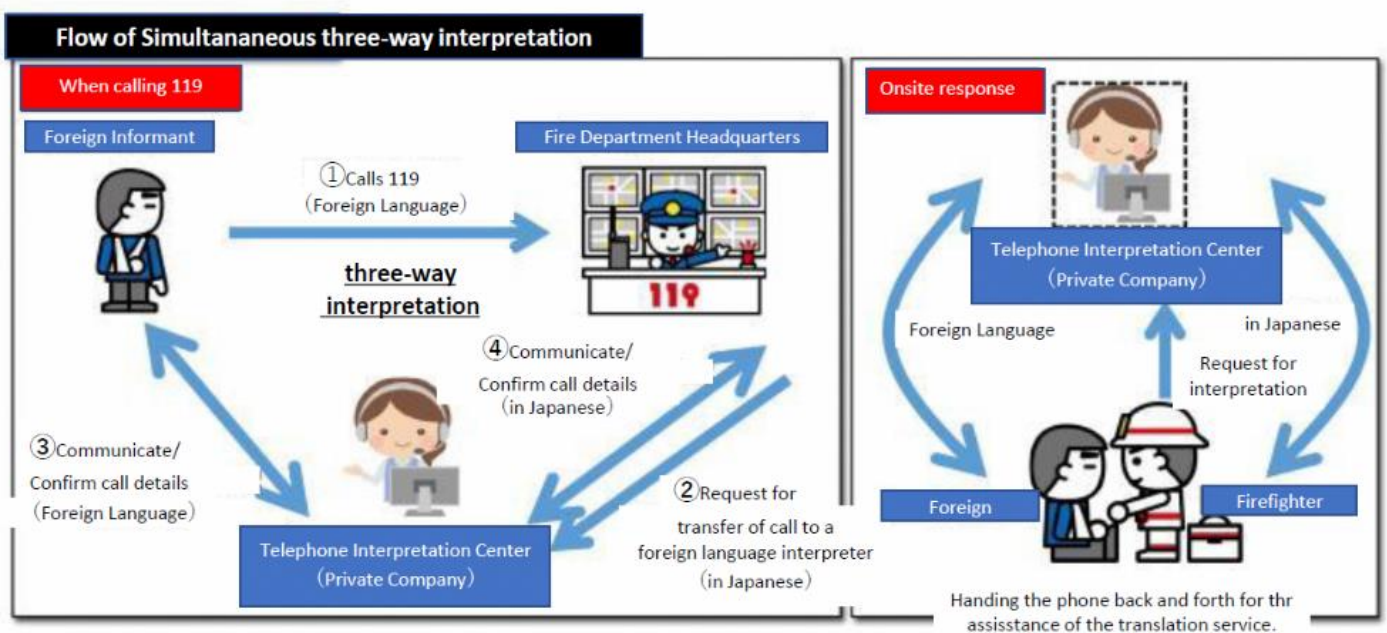
It is being introduced that for 119 calls in Matsusaka City, Taki Town, and Meiwa Town, a three-way simultaneous interpretation service is provided through a telephone interpretation center in order to quickly and accurately respond to emergency calls from foreigners who cannot speak Japanese.

With this service, when a 119 call from a foreigner is received at the fire department headquarters, the call is forwarded to the interpretation center, allowing simultaneous interpretation between three parties.

We also support Portuguese, English, Chinese, and other languages widely or commonly spoken by many people in Matsusaka City.

After the ambulance arrives, the foreign caller and the emergency medical technician will communicate through an interpretation center.

We provide simultaneous three-way interpretation services in major languages 24 hours a day, 365 days a year, so that even foreigners can report with peace of mind.



## Contact information

TEL 0598-25-0119